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COPY

Patent 6,996,815

PATENT

IN UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Erin M. Bourke-Dunphy et al.

Examiner: Nahar, Qamrun

Patent No.: 6,996,815

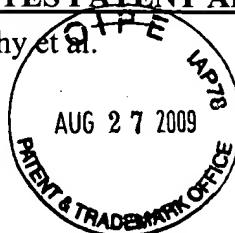
Group Art Unit: 2191

Issue Date: Feb. 7, 2006

Confirmation No.: 9642

Customer No.: 22971

Docket No: 160227.01



Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK
INSTALLATION

REQUEST FOR CERTIFICATION OF CORRECTION

Attn: Certificate of Correction Branch
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Certificate

AUG 31 2009

of Correction

It is requested that a Certificate of Correction be issued correcting printing errors appearing in the above-identified United States patent. Two copies of the text of the Certificate in the suggested form are enclosed.

Issuance of the Certificate of Correction would neither expand nor contract the scope of the claims as properly allowed, and re-examination is not required.

As the error is that of the Patent Office, it is believed that no fee is due.

Respectfully submitted,

Customer Number: 22971

Date 8/11/2009

By /Henry Gabryjelski/

Attorney Name: Henry Gabryjelski
Reg. No.: 62828

CERTIFICATE UNDER 37 CFR § 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Attn: Certificate of Correction Branch, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450, on this 24th day of August 2009.

Christine Hartness

Christine Hartness

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UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO : 6,996,815

DATED : Feb. 7, 2006

INVENTOR(S) : Erin M. Bourke-Dunphy et al.

It is certified that errors appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the face page, in field (56), under "Other Publications", in column 2, line 11, after "K." insert -- , --.

In column 10, line 32, delete "maybe" and insert - - may be - -, therefor.

In column 15, line 2, in Claim 5, after "further" delete "to".

MAILING ADDRESS OF SENDER:

PATENT NO. 6,996,815

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→ Page 5 of 5

Atty Docket No: 160227.01



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Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK INSTALLATION

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We are transmitting herewith the attached:

- Request for Certificate of Correction (1 pg.).
 Certificate of Correction Form - PTO-1050 (1 pg.)
 A return postcard.

Customer Number: 22971

By _____/Henry Gabryjelski/_____

Attorney Name: Henry Gabryjelski

Reg. No.: 62828

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